



2026 Report on Community Benefit

\$1.084 Billion
Total Community Benefit
and Investment

\$169 Million
Financial Assistance
at Estimated Cost



Committed to caring for communities across our state

Welcome to the 2026 edition of the Duke University Health System Report on Community Benefit. The report highlights Duke’s commitment to improving health, expanding access to care, strengthening our communities, and supporting the wellbeing of people across North Carolina.

Community benefit extends beyond care delivered inside hospitals and clinics. Duke Health supports patients and communities through financial assistance, workforce development, partnerships, health access, and investments that help strengthen the long-term health of North Carolina communities.

For the fiscal year ending June 30, 2025, Duke provided a total community benefit and investment of \$1.084 billion. Of that cost, \$169 million represents financial assistance for 323,067 patients, nearly all of whom call North Carolina home.

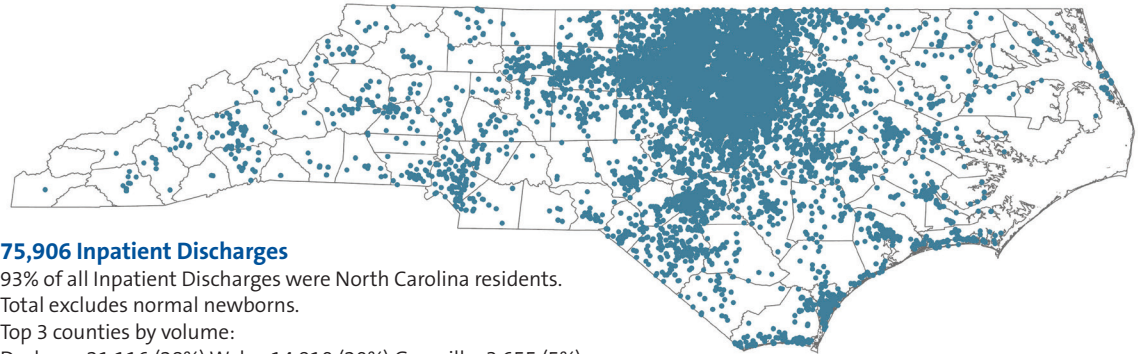
Duke’s commitment to its patients helps ensure that people receive needed care regardless of financial circumstances. Through financial assistance and discounted care programs, Duke supports patients who are uninsured or facing financial hardship.

Including the \$1.084 billion for the fiscal year ending June 30, 2025, Duke’s total community benefit and investment over the past 10 years is \$7.8 billion.

This year’s Report on Community Benefit is available online at Corporate.DukeHealth.org/Community. Dollar figures throughout the report are rounded numbers.

Duke’s investment in education helps strengthen North Carolina’s health workforce, preparing clinicians who care for patients and communities across the state.

● Physicians	3,512
● Nurses	3,870
● Physician Assistants	991
● Physical Therapists	485
● Pathology Assistants	45
Total	8,903



75,906 Inpatient Discharges

93% of all Inpatient Discharges were North Carolina residents.

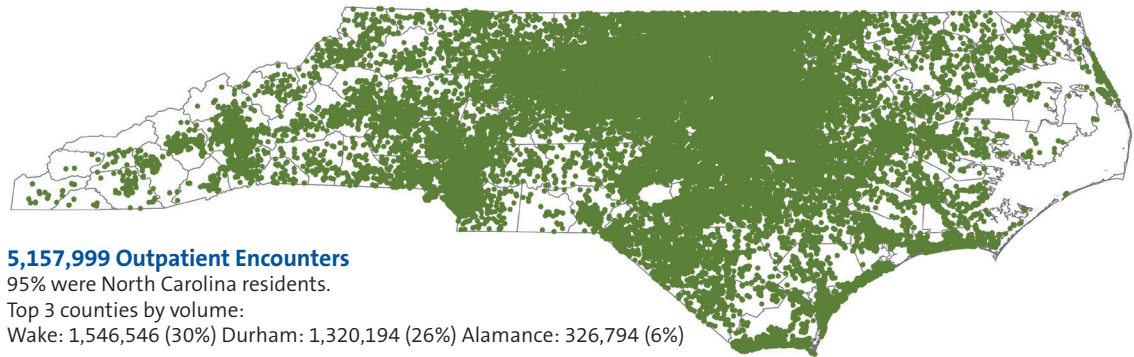
Total excludes normal newborns.

Top 3 counties by volume:

Durham: 21,116 (28%) Wake: 14,910 (20%) Granville: 3,655 (5%)

One dot = one inpatient discharge

Figures for the fiscal year ending June 30, 2025



5,157,999 Outpatient Encounters

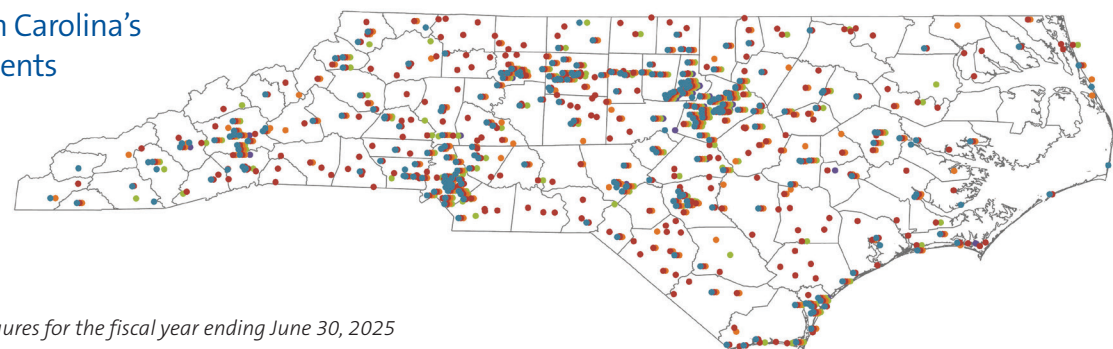
95% were North Carolina residents.

Top 3 counties by volume:

Wake: 1,546,546 (30%) Durham: 1,320,194 (26%) Alamance: 326,794 (6%)

One dot = 20 outpatient encounters

Figures for the fiscal year ending June 30, 2025

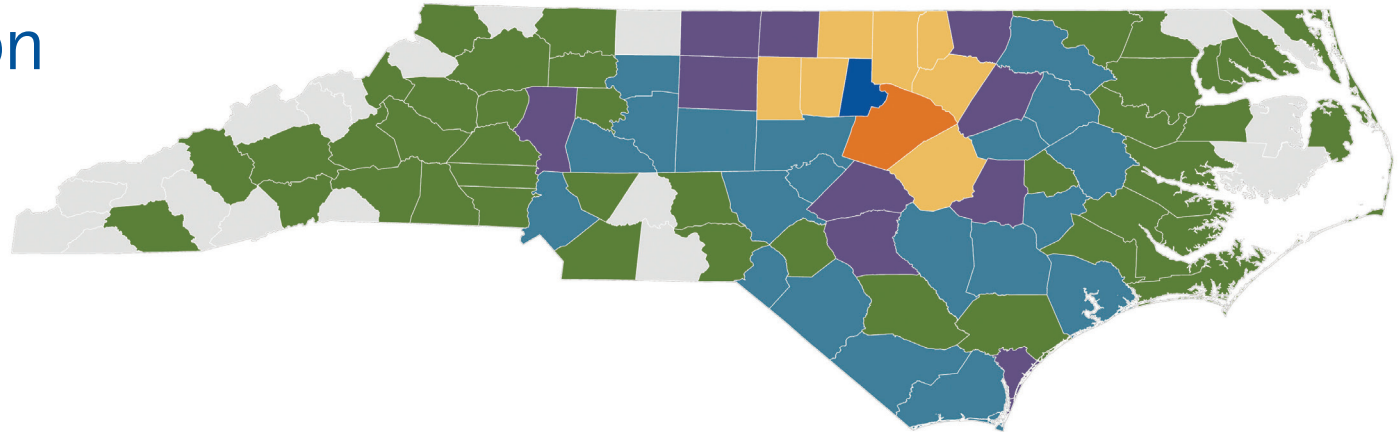


Figures for the fiscal year ending June 30, 2025

World-class care to all patients, regardless of ability to pay

\$169 Million

Over the course of the last fiscal year, Duke provided \$169 million in financial assistance to 323,067 patients, of which 96 percent were residents of North Carolina. 82 percent (253,156) reside in Duke's primary service area of Alamance, Durham, Granville, Orange, Person, Vance, and Wake counties.



County-by-county financial assistance figures

- Durham County (\$71 million)
- Wake County (\$33 million)
- \$2.5 to \$8 million
- \$700,000 to \$2.5 million
- \$200,000 to \$700,000
- \$15,000 to \$200,000
- Less than \$15,000

All dollar figures are at estimated cost for the fiscal year ending June 30, 2025.

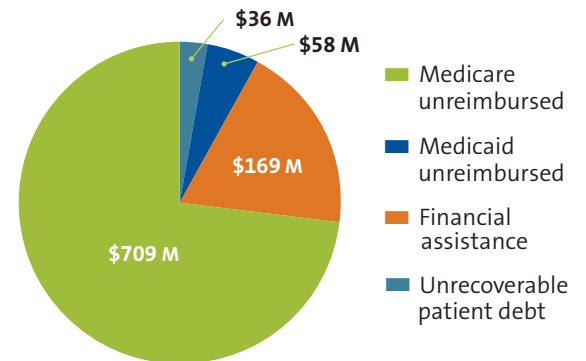
Highlights of Duke's financial assistance and discounted care policies

- Duke provides high-quality care to all patients with dignity, compassion, and respect, regardless of ability to pay.
- Duke provides eligible care at a discount or without charge to all qualifying patients who do not have health insurance, or who cannot pay for care because of financial hardship.
- Duke physicians donate emergency, primary, and specialty care services to eligible, uninsured patients through Project Access, a program in Durham and Wake counties.
- Duke helps patients navigate government-sponsored financial assistance programs.
- Duke absorbs cost differences when government programs such as Medicaid do not completely cover the cost of care.

Duke's complete financial assistance and uninsured discounted care policies are available at DukeHealth.org/Financial-Assistance.

\$971 Million

Costs Duke covers for financial assistance and other unreimbursed expenses



Categories as defined by the IRS. All dollar figures are at estimated cost for the fiscal year ending June 30, 2025.

\$15 Million

Strengthening community health through local partnerships

Duke works alongside community organizations and local partners to expand access, strengthen services, and improve health outcomes in communities across North Carolina.

In the 2025 fiscal year, Duke provided over \$15 million in cash and in-kind support for community groups, including:

\$10 million for Lincoln Community Health Center and its satellite community clinics, which serve a majority of uninsured patients with incomes below the poverty line.

\$3 million for Durham County's Emergency Medical Services program.

\$2 million in cash contributions to other community organizations.

These partnerships help strengthen care access, improve continuity of care, and support community-based services beyond Duke facilities.

Duke provided an additional \$3 million

in Community Health improvement services, including sponsorship costs that went beyond routine discharge planning for underinsured and uninsured patients.

\$94 Million

Investing in education for health care professionals

Educating the next generation of physicians, nurses, nurse practitioners, physician assistants, physical therapists, and pathology assistants is central to Duke's mission and to strengthening the future health workforce serving North Carolina communities.

In the 2025 fiscal year, Duke invested \$94 million in its health professions education program

The program emphasizes community-focused models of care, prevention, wellness, and population health by preparing clinicians to meet the evolving needs of patients and communities.

461 Locations

Duke University Health System has more than 460 clinics and care locations that help connect communities across North Carolina to care, expertise, and support. To see the current list, go DukeHealth.org/Locations.